

RHIO
(HealtheConnections)
FAQ

Why do I need to consent to HealtheConnections?

New York State Regulations require that patient consent be obtained prior to health care providers being allowed to access Personal Health Information (PHI) and clinical data via HealtheConnections.

What happens when I sign a consent form?

When you provide consent to a hospital or physician office, you are allowing them access to all of your health information that resides in HealtheConnections.

What does it mean to me?

By consenting to allow your health care professionals to access your medical information, you are giving them instant access to information that could improve the quality of your care and could save money through the elimination of duplicate testing. It also saves you the “hassle” of having to remember the dates and specifics of previous medical tests and the prescriptions you are currently, or had previously taken. This saves you time and ensures the medical professional providing services to you has the most current, up to date information about you.

Who is participating in HealtheConnections?

To view our current participating data sources and healthcare entities, visit healtheconnections.org

How is my personal health information protected?

HealtheConnections uses state-of-the-art security features that include password protection to ensure authorized user access (authentications), strong encryption, and restricted access. Unlike a paper chart, every time your medical information is accessed via HealtheConnections by any user, it is logged electronically and can be audited. Protection of your PHI is of the utmost concern at HealtheConnections.

Can I change my consent status?

Yes. Your consent to HealtheConnections can be changed at any time by simply filling out a new consent form granting or denying consent and giving the signed form to your healthcare provider.

How do I give consent for HealtheConnections?

Consent to HealtheConnections can be easily done at any of our participating hospitals or physician’s offices. They will present you with the HealtheConnections consent form, and you simply need to fill this out granting consent for that provider to access your health information in HealtheConnections.