

Welcome to SOS!

You have an appointment scheduled at SOS. If we have been provided a valid mobile number and email, we will message you details about your appointment a few days in advance. If you have questions or need to reschedule please call us at 315.251.3100 8:00am to 4:30pm, Mon-Fri at least 48 hours prior to your appointment.

We would like to take this opportunity to welcome you as a patient to our practice. Our goal is to make your visit as informative and productive as possible.

To promote a healthy and safe environment, we do not allow smoking, use of electronic cigarettes or weapons within 100 yards of our facility. For patient and provider confidentiality purposes, we do not allow photographs or video to be taken in the office. We allow service animals only.

Providing your email address allows us to send you appointment reminders and a link to sign up for our patient portal, allowing access to its many features and may be required for some virtual visits.

You will need to be prepared with the following at your first appointment:

- Insurance card and any work comp or no-fault info
 - Be prepared to give your medical history
 - Your own list of questions to ask your provider
 - If patient is under the age of 18, a parent or legal guardian must be present at their appointment
 - Photo ID
 - List of all medications (Prescription or not)
 - Emergency Contact Information
 - Co-Payment required by your insurance
- If you are sent a link asking you to click and complete a pre-registration prior to your appointment, please be sure to do so as this will expedite your check in process.

If you have had any diagnostic imaging done related to your clinical issue:

- Call the diagnostic facility where you had your imaging (X-rays, MRI, CT scans) and ask if they send their images and reports to the RHIO (HealthConnections). If they do not, you are required to pick up a CD of those images and results at the facility and bring them with you to your appointment. SOS does not request these images for you.
- HealthConnections is a group of healthcare organizations that exchange medical information amongst providers. We will ask for your written consent at your visit.
- If you already had images at SOS, there is no need to do anything further.
- Please bring any reports/results of EMG/ Nerve tests you may have had done.

Hip, knee, ankle or foot visits

- Please bring or wear cotton shorts with only an elastic waistband. We will have paper shorts available if you are unable to provide your own.

Shoulder visits

- Please bring or wear a tank top

Spine visits

- Bring elastic shorts with no zipper or metal

Thank you for choosing SOS for your orthopedic care. We look forward to meeting you.